

2024/25



# EXCELLENCE IN **RISK** MANAGEMENT

## **SUMMARY**

Reach the peak of Risk Management Excellence by participating in this comprehensive program and achieving the ERMEP award. This program was developed by the POOL/PACT Loss Control Committee.

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## ABOUT THE PROGRAM

The Enterprise Risk Management Excellence Program is a voluntary program. It was developed to assist POOL/PACT members achieve operational excellence in the delivery of public service through effective risk management. It accomplishes this by developing an awareness that a public entity is an enterprise and fosters a deeper understanding that the risk management operations of one department have a direct impact, either positively or negatively, on all other departments. Finally, achieving the award demonstrates a member's commitment to public service and fidelity to its employees.

Each section has between 25 and 45 questions. [Click here for a sample set of questions for each section.](#)

## HOW IT WORKS

The Program is a department-by-department assessment used to ensure that members are aware of and using compliant, best-practice risk management policies, and procedures. The program is called the "Excellence" not the "Average" program for a reason. It is not a "check-the-box" assessment, nor a "got-cha" exercise. Rather, it is designed to help managers and supervisors. To achieve the award, every question, in every section, must be responded to as "In Place and Operational" which means:

- there must be a best practice in place,
- all relevant staff are trained to the policy, and
- all training is documented.

POOL/PACT Risk Management will review/audit selected responses throughout the project. All of the sections were written with input from member subject matter experts, service providers, and POOL/PACT staff. Finally, the vast majority of questions pertain to policies, procedures, or practices which should be in place based on Nevada and federal law.



## GETTING STARTED

There are two ways to become involved in the Program:

### 01 ERMEP AWARD TRACK

As this is a voluntary, entity-wide program, the member's leadership (i.e. city manager, county manager, superintendent, or board member, or designee) completes and submits the [Submission Form](#). POOL/PACT Risk Management will then contact and work directly with each department head listed in the Submission Form until all sections are complete.

The objective is to complete the Award Program within one (1) year, but a member may have up to three (3) years if necessary. Through the course of completing the Program, POOL/PACT Risk Management will audit selected areas to confirm responses.

### 02 GRANT/ASSESSMENT TRACK

**Grant:** If a member receives a POOL/PACT Educational Risk Management Grant, (in excess of \$1000.00) the member will review the applicable section of the ERMEP. For example, a member receiving an education grant for attending a school safety conference would review the School District ERMEP section with POOL/PACT Risk Management.

**Grant:** If a member receives a POOL/PACT Risk Management Grant in excess of \$50,000.00, it will complete the applicable section of the ERMEP. For example, a member receiving a grant for a new video surveillance camera system, would complete the Risk Management Section of the ERMEP.

**Assessment:** If a member receives an Assessment (i.e., Passive Network, Aquatics, Detention Facility, School Safety, or related assessment) the member will review the applicable section of the ERMEP. For example, a member receiving a Passive Network Assessment would review the Cybersecurity ERMEP Section with POOL/PACT Risk Management.



**POOL/PACT is serious about the importance and value of this Program.** It not only oversees and funds the award, but achieving the award is a requirement to serve and remain on the POOL/PACT Loss Control Committee.

*It should be understood that the recommendations and suggestions provided by POOL/PACT through this process are intended to provide best-practice guidance and is not legal advice. Before changing policies or adopting suggestions, your entity legal counsel must review and approve.*

**Please contact POOL/PACT Risk Management should you have any questions or need additional information: [marshallsmith@poolpact.com](mailto:marshallsmith@poolpact.com), [jarrodhickman@poolpact.com](mailto:jarrodhickman@poolpact.com) or call (775) 885-7475.**

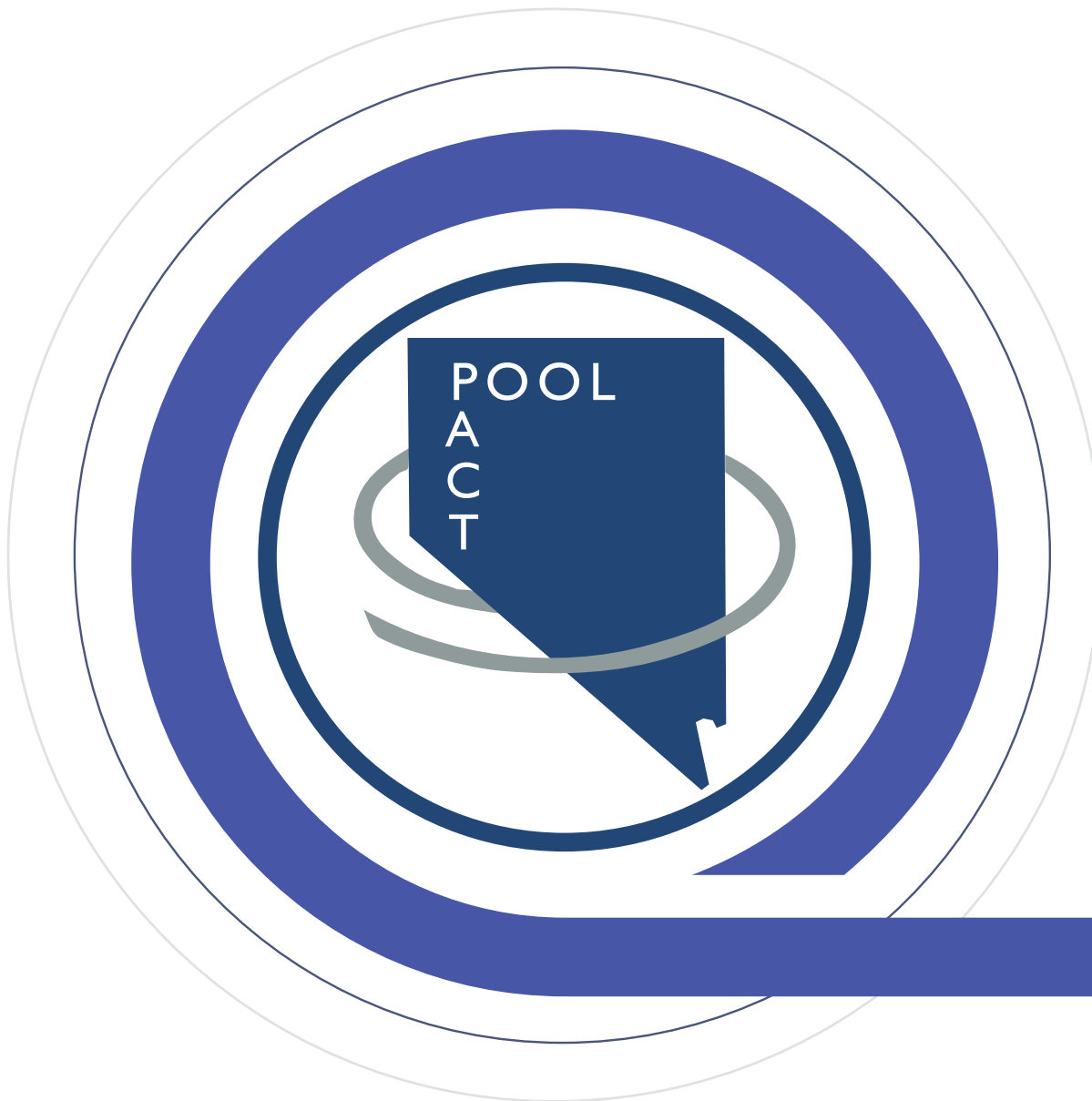
## EXCELLENCE In Risk management

There are multiple direct and collateral benefits to achieving this award:

- **A high confidence level** that all departments are operating at the highest risk management level.
- **Measuring, monitoring, and increasing overall entity performance** as well as **increasing employee engagement.**
- POOL/PACT will present the award during an entity board/council/commission meeting and **highlight this outstanding achievement and all who assisted with it.**
- **A financial award** to be used for enterprise risk management related projects. The range of the award is between \$3,500.00 to \$28,500.00. The award is based on two primary factors: number of entity employees and departments.

THE BENEFITS





[WWW.POOLPACT.COM](http://WWW.POOLPACT.COM)

For more information about this program or any POOL/PACT risk management program, contact POOL/PACT using our contact information below.

**[BEGIN APPLICATION PROCESS HERE](#)**



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